

<b>Job Title:</b>	<b>Seasonal Front of House Team Members (March – October)</b>
<b>Location:</b>	<b>MacDonald Hotel &amp; Cabins, Kinlochleven</b>
<b>Working Days:</b>	<b>Shift Basis, Full and Part Time Available</b>
<b>Working Times:</b>	<b>Shift Basis – some split shifts</b>
<b>Pay Rate:</b>	<b>Dependent on Age and Experience</b>



### **Job Purpose**

Your main aim will be to serve guests by providing information to help food and beverage selection, present ordered choices, maintain dining ambiance and build a rapport in both The Bothy Bar and Purple Stag Italian Restaurant. You will also maintain excellent standards of cleanliness and food hygiene.

### **Detailed Responsibilities:**

- To deliver consistently high levels of service to ensure complete satisfaction of both internal and external customers and guests.
- To ensure that the product is prepared and presented to the highest standards.
- To ensure that your designated section is always kept clean and tidy to the standards required by the hotel.
- To be fully conversant with all food, drink and product offerings
- To ensure that products are not wasted and that standard recipes are adhered to at all times.
- To undertake training in Licensing and act according to these standards
- To check in Cabin and Camping guests at the Bothy Bar

### **General Responsibilities:**

- To complete all Health & Safety and Job Skills training as required.
- To be aware of their responsibilities for Health & Safety on themselves and others.
- To use only approved cleaning materials and in accordance with manufacturers printed instructions and COSHH regulations. Chemicals should never be mixed with other chemicals and always at the correct dilution.

**To succeed in this role you will need:**

- Great customer service skills
- To be flexible to the changing demands of the role
- To take pride in a job well done, committed to achieving high standards
- To be punctual, reliable and trustworthy
- The ability to manage time effectively
- Initiative and the ability to work without supervision, but as part of a team  
To be able to work varied shifts
- Good communication skills and the ability to follow instructions